System Requirements

This document outlines the hardware and software requirements for Itasca Bank's Online Banking. Please follow these requirements to ensure a secure and optimal experience when using online banking.

Browsers:

Google Chrome (Current and previous two versions)

Mozilla Firefox (Current and previous two versions)

Microsoft Edge (Current and previous version)

Safari (Current and previous two versions)

App requirements:

Android - 5.x and later

Apple - iOS 13.*x,* iOS 12.*x*, iOS 11.*x*

Biometrics requirements:

End users can use Fingerprint Login, Touch ID, or Face ID to log in to the mobile banking app.
 - Samsung Galaxy S7 or later
 - Nexus 7 or later
 - Google Pixel first generation or later
 - Apple iOS devices

End-user registration with Fingerprint at the device level
Touch ID and Face ID are only available for login authentication on supported
Apple iOS devices and requires end-user registration of the feature at the device level.